



Report My Loss[®]

Powered by Recipero

reportmyloss.com

An easier way to report lost property



Crown
Commercial
Service
Supplier

Part of the
Recipero[®]
Ecosystem

Report My Loss

National loss property reporting

Report My Loss is an online service used by thousands of people each month to securely and conveniently submit details of lost property.

Publically available since 2008 Report My Loss operates nationally with the support of many police forces who see numerous operational benefits including improved rates of property repatriation.

Loss reporting ecosystem

When a member of the public creates a new loss report it is placed on a secure database that is part of Recipero's Crime Reduction Ecosystem. The lost item can be searched by police and lost property offices nationally increasing the chances of lost items being identified and returned whilst decreasing the chances of associated criminality.

4. If a lost item is recovered by police, they can quickly identify the owner and return the property.
5. In the event of needing to make an insurance claim, Report My Loss certificates can normally be used in place of police loss report references which many forces have already phased out.

The loss reporting process;

1. A report is submitted online at a time and place convenient to the person making the report.
2. Once submitted it is immediately searchable by the police through the NMPPR system used by officers throughout the UK.
3. Any updates or changes made to the report are also immediately viewable.





Benefits of Report My Loss

The Report My Loss platform is an integral part of the Recipero Crime Reduction Ecosystem which enables it to deliver numerous benefits.

Time and cost efficiencies

For people that have lost possessions Report My Loss has increased the likelihood of getting belongings back and made insurance claims more straight forward, importantly with the minimum of inconvenience and where relevant cost. It also helps free up valuable police resources through;

- Making the reporting process for the public and police more efficient.
- Improving report detail and accuracy as reports are easily corrected and added to.
- Reports being searchable nationally rather than being isolated to station systems.
- Police officers and resources becoming freed up to focus on other activities.
- Recovered property becoming more easily identifiable and returned to people. This not only fulfils the primary aim of Report My Loss, but also creates further savings through reduced property storage costs for the police.



Accreditation

As a result of our continuing commitment to quality Report My Loss provided by Recipero maintain several accreditations that include:

ISO 9001: Quality Management Systems.

ISO 27001: Information Security Management Systems.

United Kingdom Accreditation Service (UKAS): Use of UKAS accredited auditors are a specified standard within UK Government circles.

Secured By Design: The official UK Police flagship initiative supporting the principles of “designing out crime”.

Crown Commercial Service: The Crown Commercial Service (CCS) brings together policy, advice and direct buying; providing commercial services to the public sector and saving money for the taxpayer.

Find out how Report My Loss can benefit your organisation

- Call +44 (0) 333 880 6658
- Email: info@recipero.com
- Customer portal: reportmyloss.com
- Corporate information: recipero.com/reportmyloss



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